

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM



Have you Received a Disconnection Notice?

The Wisconsin Home Energy Assistance Program may be able to help

Crisis Benefits are an additional service provided to energy assistance recipients. Guidelines are set by Milwaukee County and are based on the availability of funds and the needs of your household. You may not file a fair hearing about Crisis Benefits.

Minimum Requirements for Crisis Benefits:

- You **MUST** be making regular payments to your energy provider.
- "Regular payments" means **4** or more payments in the last 6 months.
- Payments should be at **LEAST \$35** and appropriate for your household income and size.



PLEASE NOTE:

Monthly payments are **REQUIRED** throughout the winter Moratorium (*November-April*)

- You and your household may only receive **1** Crisis Benefit per **12** month period; **3** crisis benefits in a 5 year period.
- You and your household are **ONLY** allowed to receive **7** lifetime Crisis Benefits ever.
 - *If this is your **1st, 2nd, or 3rd** Crisis application, you may qualify for up to the maximum benefit amount
 - *After **3rd** Crisis application, the maximum benefit amount is reduced to **\$150**
 - *Any benefit payment requires that you also make a payment to keep or restore service

**Applying
is Easy.**

If you have questions about your eligibility status,
please come in to apply or contact us at:

(414) **270-4-MKE** (4653) OR

online: www.energyassistancemke.org

Main Locations

Community Advocates:

728 North James Lovell Street(53233)
4906 West Fond du Lac Avenue (53216)

UMOS:

2701 South Chase Avenue (53207)
6761 West Greenfield Avenue (53214)

Furnace issues? After hours? Dial 2-1-1 for information and referrals



Regular Hours of Operation:

Monday– Friday

8 a.m. to 5 p.m.

**Make an appointment
or**

Walk-in during our business hours

Last applicant taken 30 minute before closing
and subject to availability

Closed on Major Holidays

Extended Hours Offered:

March 20th thru May 15th

Monday–Friday

7:30 a.m.-7:30 p.m.

&

Saturdays: 8 a.m.-Noon

(By Appointment; Walk-ins based on availability)

Extended hours also available Fall of 2016:

October 1st thru November 23rd

North

**4906 W Fond du Lac
Avenue**

Community Advocates
(Capitol and Fond du Lac)

*****New Site*****

West Allis

**6761 West Greenfield
Avenue**

UMOS

*****New Site*****

For More
Information or
Help After Hours
Dial 211

Downtown

728 N James Lovell Street
Community Advocates
(7th and Wisconsin)

South

2701 S Chase Avenue

UMOS

(Between Lincoln & Oklahoma)

*****New Site*****

Main Locations

Community Advocates:

728 N. James Lovell Street (53233)
4906 W. Fond du Lac Avenue (53216)

UMOS:

2701 S. Chase Avenue (53207)
6761 W. Greenfield Avenue (53214)

Additional Services

Crisis Assistance

Payment Plans

Weatherization

Furnace Repair



Please visit our website to see a full list of Satellite Sites and their daily availability

Issued 02/03/2016

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM



ENERGY ASSISTANCE

The Energy Assistance program offers a one-time payment during the heating season to help qualified Milwaukee County residents make their energy bills more affordable.

The funding pays a portion of energy costs, but the payment is not intended to cover the entire energy cost of a residence.



**Application Period Sign-up:
October 1st through May 15th**

Applying is Easy.

To schedule an appointment or for more information:

Over the phone: (414) **270-4-MKE** (4653)

Online: www.energyassistancemke.org

In person: Monday-Friday

(details on where to apply on back)

What to Bring:

- ⇒ Photo ID (recommended; mandatory for 1st time and *NEW* to Milwaukee County applicants)
- ⇒ Social Security Numbers and dates of birth for everyone in the household
- ⇒ Current gas, electric or oil energy bill (or a lease / letter from your landlord if your heat is included in your rent)
- ⇒ Proof of all income sources for the entire household's gross income for the 3 months prior to application (child support, wages, pension, unemployment, etc.) Seasonal employees will require the prior year's entire tax package

2015-2016

Gross Income Guidelines

Household totals cannot exceed amounts shown below

<u>Family Size</u>	<u>1 month</u>	<u>Annual</u>
1	\$2,133	\$25,601
2	\$2,790	\$33,478
3	\$3,446	\$41,355
4	\$4,103	\$49,232
5	\$4,759	\$57,109
6	\$5,416	\$64,986
7	\$5,539	\$66,463
8	\$5,662	\$67,940

The amount of the energy assistance payment varies depending on a variety of factors, including the household's size, income and energy costs. In most cases the energy assistance benefit is paid directly to the household's energy supplier.



homeenergy+

UMOS
Building Better Futures



IMPACT
Changing Lives. For Good.

PARTNERS



LA CASA
de Esperanza, Inc.

sdC Social Development Council